1	STATE OF OKLAHOMA
2	1st Session of the 57th Legislature (2019)
3	COMMITTEE SUBSTITUTE FOR
4	SENATE BILL NO. 1014 By: Quinn
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7	<u>COMMITTEE SUBSTITUTE</u>
8	An Act relating to insurance; amending 36 O.S. 2011, Sections 1435.29, as amended by Section 7, Chapter
9	11, O.S.L. 2012, and 6217, as last amended by Section 14, Chapter 269, O.S.L. 2013 (36 O.S. Supp. 2018,
10	Sections 1435.29 and 6217), which relate to continuing education; modifying number of required
11	continuing education, modifying number of required continuing education hours; updating statutory language; and providing an effective date.
12	ranguage; and providing an effective date.
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14	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
15	SECTION 1. AMENDATORY 36 O.S. 2011, Section 1435.29, as
16	amended by Section 7, Chapter 11, O.S.L. 2012 (36 O.S. Supp. 2018,
17	Section 1435.29), is amended to read as follows:
18	Section 1435.29. A. 1. Each insurance producer, with the
19	exception of title producers and aircraft title producers or any
20	other producer exempt by rule, shall, biennially, complete not less
21	than twenty-one (21) clock hours <u>through December 31, 2019, and</u>
22	effective on January 1, 2020, not less than sixteen (16) hours of
23	continuing insurance education. Such education may include a
24	written or oral examination.

2. Each customer service representative shall, biennially, complete not less than ten (10) clock hours of continuing insurance education.

- 3. Licensees, with the exception of title producers and aircraft title producers or any other producer exempt by rule, shall complete, in addition to the foregoing, three (3) clock hours of ethics course work in this same period.
- 4. Each title producer and aircraft title producer shall, biennially, complete not less than sixteen (16) clock hours of continuing insurance education, two (2) hours of which shall be ethics course work, which shall cover the line for which the producer is licensed. Such education may include a written or oral examination.
- B. 1. The Insurance Commissioner shall approve courses and providers of continuing education. The Insurance Department may use one or more of the following to review and provide a nonbinding recommendation to the Insurance Commissioner on approval or disapproval of courses and providers of continuing education:
 - a. employees of the Insurance Commissioner,
 - b. a continuing education advisory committee, or
 - c. an independent service whose normal business activities include the review and approval of continuing education courses and providers. The Commissioner may negotiate agreements with such

independent service to review documents and other materials submitted for approval of courses and providers and provide the Commissioner with its nonbinding recommendation. The Commissioner may require such independent service to collect the fee charged by the independent service for reviewing materials provided for review directly from the course providers.

The Insurance Commissioner has sole authority to approve courses and providers of continuing education. If the Insurance Commissioner uses one of the entities listed above to provide a nonbinding recommendation, the Commissioner shall adopt or decline to adopt the recommendation within thirty (30) days of receipt of the recommendation. In the event the Insurance Commissioner takes no action within said the thirty-day period, the recommendation made to the Commissioner will be deemed to have been adopted by the Commissioner.

The Insurance Commissioner may certify providers and courses offered for license examination study. The Insurance Department shall use employees of the Insurance Commissioner to review and certify license examination study program providers and courses.

2. Each insurance company shall be allowed to provide continuing education to insurance producers and customer service representatives as required by this section; provided that such

continuing education meets the general standards for education otherwise established by the Insurance Commissioner.

3. An insurance producer who, during the time period prior to renewal, participates in a professional designation program, approved by the Insurance Commissioner, shall be deemed to have met the biennial requirement for continuing education.

The curriculum for the program shall total a minimum of twentyfour (24) hours through December 31, 2019, and effective on January

1, 2020, a minimum of sixteen (16) hours within a twenty-four-month
period. Each approved professional designation program included in
this section shall be reviewed for quality and compliance every
three (3) years in accordance with standardized criteria promulgated
by rule. Continuation of approved status is contingent upon the
findings of the review. The list of professional designation
programs approved under this paragraph shall be made available to
producers and providers annually.

4. The Insurance Department may promulgate rules providing that courses or programs offered by professional associations shall qualify for presumptive continuing education credit approval. The rules shall include standardized criteria for reviewing the professional associations' mission, membership, and other relevant information, and shall provide a procedure for the Department to disallow all or part of a presumptively approved course.

Professional association courses approved in accordance with this

paragraph shall be reviewed every three (3) years to determine whether they continue to qualify for continuing education credit.

- 5. Subject to approval by the Commissioner, the active membership of the licensed producer or broker in local, regional, state, or national professional insurance organizations or associations may be approved for up to one (1) annual hour of instruction. The hour shall be credited upon timely filing with the Commissioner, or designee of the Commissioner, and appropriate written evidence acceptable to the Commissioner of such active membership in the organization or association.
- 6. The active service of a licensed producer as a member of a continuing education advisory committee, as described in paragraph 1 of this subsection, shall be deemed to qualify for continuing education credit on an hour-for-hour basis.
- C. 1. Annual fees and course submission fees shall be set forth as a rule by the Commissioner. The fees are payable to the Insurance Commissioner. Provided, public-funded educational institutions, federal agencies, nonprofit organizations, not-for-profit organizations, and Oklahoma state agencies shall be exempt from this subsection.
- 2. The Commissioner may assess a civil penalty, after notice and opportunity for hearing, against a continuing education provider who fails to comply with the requirements of the Oklahoma Producer Licensing Act, of not less than One Hundred Dollars (\$100.00) nor

- more than Five Hundred Dollars (\$500.00), for each occurrence. The civil penalty may be enforced in the same manner in which civil judgments may be enforced.
- Failure of an insurance producer or customer service 4 5 representative to comply with the requirements of the Oklahoma Producer Licensing Act may, after notice and opportunity for 6 hearing, result in censure, suspension, nonrenewal of license or a 7 civil penalty of up to Five Hundred Dollars (\$500.00) or by both 8 9 such penalty and civil penalty. Said The civil penalty may be 10 enforced in the same manner in which civil judgments may be enforced. 11
- E. Limited lines producers and nonresident agents who have successfully completed an equivalent or greater requirement shall be exempt from the provisions of this section.
 - F. Members of the Legislature shall be exempt from this section.

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- G. The Commissioner shall adopt and promulgate such rules as are necessary for effective administration of this section.
- 19 SECTION 2. AMENDATORY 36 O.S. 2011, Section 6217, as
 20 last amended by Section 14, Chapter 269, O.S.L. 2013 (36 O.S. Supp.
 21 2018, Section 6217), is amended to read as follows:
- Section 6217. A. All licenses issued pursuant to the
 provisions of the Insurance Adjusters Licensing Act shall continue
 in force not longer than twenty-four (24) months. The renewal dates

for the licenses may be staggered throughout the year by notifying
licensees in writing of the expiration and renewal date being
assigned to the licensees by the Insurance Commissioner and by
making appropriate adjustments in the biennial licensing fee.

B. Any licensee applying for renewal of a license as an adjuster shall have completed not less than twenty-four (24) clock hours through December 31, 2019, and effective on January 1, 2020, not less than sixteen (16) hours of continuing insurance education, of which three (3) hours shall be in ethics, within the previous twenty-four (24) months prior to renewal of the license. The Insurance Commissioner shall approve courses and providers of continuing education for insurance adjusters as required by this section.

The Insurance Department may use one or more of the following to review and provide a nonbinding recommendation to the Insurance

Commissioner on approval or disapproval of courses and providers of continuing education:

- 1. Employees of the Insurance Commissioner;
- 2. A continuing education advisory committee. The continuing education advisory committee is separate and distinct from the Advisory Board established by Section 6221 of this title;
- 3. An independent service whose normal business activities include the review and approval of continuing education courses and providers. The Commissioner may negotiate agreements with such

independent service to review documents and other materials submitted for approval of courses and providers and present the Commissioner with its nonbinding recommendation. The Commissioner may require such independent service to collect the fee charged by the independent service for reviewing materials provided for review directly from the course providers.

- C. An adjuster who, during the time period prior to renewal, participates in an approved professional designation program shall be deemed to have met the biennial requirement for continuing education. Each course in the curriculum for the program shall total a minimum of twenty-four (24) hours through December 31, 2019, and effective on January 1, 2020, a minimum of sixteen (16) hours.

 Each approved professional designation program included in this section shall be reviewed for quality and compliance every three (3) years in accordance with standardized criteria promulgated by rule. Continuation of approved status is contingent upon the findings of the review. The list of professional designation programs approved under this subsection shall be made available to producers and providers annually.
- D. The Insurance Department may promulgate rules providing that courses or programs offered by professional associations shall qualify for presumptive continuing education credit approval. The rules shall include standardized criteria for reviewing the professional associations' mission, membership, and other relevant

information, and shall provide a procedure for the Department to disallow a presumptively approved course. Professional association courses approved in accordance with this subsection shall be reviewed every three (3) years to determine whether they continue to qualify for continuing education credit.

- E. The active service of a licensed adjuster as a member of a continuing education advisory committee, as described in paragraph 2 of subsection B of this section, shall be deemed to qualify for continuing education credit on an hour-for-hour basis.
- F. 1. Each provider of continuing education shall, after approval by the Commissioner, submit an annual fee. A fee may be assessed for each course submission at the time it is first submitted for review and upon submission for renewal at expiration. Annual fees and course submission fees shall be set forth as a rule by the Commissioner. The fees are payable to the Insurance Commissioner and shall be deposited in the State Insurance Commissioner Revolving Fund, created in Section 307.3 of this title, for the purposes of fulfilling and accomplishing the conditions and purposes of the Oklahoma Producer Licensing Act and the Insurance Adjusters Licensing Act. Public-funded educational institutions, federal agencies, nonprofit organizations, not-for-profit organizations and Oklahoma state agencies shall be exempt from this subsection.

2. The Commissioner may assess a civil penalty, after notice and opportunity for hearing, against a continuing education provider who fails to comply with the requirements of the Insurance Adjusters Licensing Act, of not less than One Hundred Dollars (\$100.00) nor more than Five Hundred Dollars (\$500.00), for each occurrence. The civil penalty may be enforced in the same manner in which civil judgments may be enforced.

- G. Subject to the right of the Commissioner to suspend, revoke, or refuse to renew a license of an adjuster, any such license may be renewed by filing on the form prescribed by the Commissioner on or before the expiration date a written request by or on behalf of the licensee for such renewal and proof of completion of the continuing education requirement set forth in subsection B of this section, accompanied by payment of the renewal fee.
- H. If the request, proof of compliance with the continuing education requirement and fee for renewal of a license as an adjuster are filed with the Commissioner prior to the expiration of the existing license, the licensee may continue to act pursuant to said the license, unless revoked or suspended prior to the expiration date, until the issuance of a renewal license or until the expiration of ten (10) days after the Commissioner has refused to renew the license and has mailed notice of said the refusal to the licensee. Any request for renewal filed after the date of

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expiration may be considered by the Commissioner as an application
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    for a new license.
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        SECTION 3. This act shall become effective November 1, 2019.
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